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UGANDA DREAM DRIVE – A 13 DAY UGANDA EXPERIENCE

Welcome to the Pearl of Africa; Uganda!

Uganda has so many treasures hidden in it, and with this 13-day tour you will be able to discover many of the beautiful options that Uganda has to offer. This itinerary has a strong focus on visiting Uganda's most beautiful National Parks and Lakes and includes the unique opportunity to visit Chimpanzees and the mountain gorillas! A definite highlight is the boat cruise at Kazinga channel in the Queen Elizabeth National Park with a wide variety of crocodiles, hippos, elephants, birds and other wild animals that have come to drink water.

This itinerary can be offered to you as a personal / private tour, but you can also sign up to join a group tour. This is a unique opportunity for like-minded people ready to explore Uganda and meet new people at the same time or want to travel in a more economic way.

Our 2023 group tours are available up to a maximum of 14 people. Private Tours are available at your convenience, we always have top notch cars, drivers and guides available! For the private tours we can adjust the itinerary to your needs, in case you like to adjust.

You can find details of the proposed trip in this itinerary, please enjoy the holiday planning! Are you interested? Email us at info@tourwithroots.com or send us a WhatsApp message!

the Roots Tours and Travel Team!

Summary Itinerary

		Brief Summary	
Day 1	Arrival Day	Today the Roots team will pick you up from the airport and bring you to the Guesthouse so you can refresh from the flight!	
Day 2	The Kampala Experience	A Kampala City Tour to show you how beautiful Kampala can be. We will visit the largest Kingdom of East Africa; Buganda, and enjoy various other sites and food experiences!	
Day 3	Ziwa Rhino Sanctuary	Nothing is as impressive as seeing Rhino's in their natural habitat! Afterwards at our lodge you can relax & enjoy the swimming pool.	
Day 4	Game Day @ Murchison Falls NP	It is time to see game in Murchison Falls National Park followed by a boat cruise to the famous falls!	
Day 5	On the Road Again	After a drive through the park again, we are moving to Kibale Forest National Park.	
Day 6	Quality time with the Chimpanzees	Today we are spending time with the Chimpanzee families! If your energy levels allow you can join the afternoon wetlands walk	
Day 7	Sunset Game Drive @ Queen Elizabeth National Park	Easy day with a short drive to Queen Elizabeth National Park, after check-in and relaxing time we will go for a sunset game drive.	
Day 8	Let's Spot Some Game @ Queen Elizabeth National Park	Today is a full-on game, birding and nature day, an early morning game drive is followed by a boat cruise!	
Day 9	Ishasha Home to the tree climbing lions	Our journey will bring us to Ishasha where the tree climbing lions live, after which we continue our drive to Bwindi National Park	
Day 10	Finally, Gorilla Time!	The day we have been waiting for, a unique experience in which we will meet the Gorilla's from up-close.	
Day 11	Time for a cultural exchange	A lazy morning and short drive later, we arrive in Kisoro where we get to explore the Batwa tribe traditions and drink local "beer"	
Day 12	Fly like an Eagle!	We are moving to Lake Mburo National Park for a beautiful view from our lodge, a sunset game drive and a campfire!	
Day 13	From South to North	Have you ever been on the Southern and Northern Hemisphere at the same time? We will visit the Uganda Equator.	
	Departure Day / Optional Activities	Its departure day, there are optional day trips available for those on the late-night flights.	



Accommodation: Airport Guesthouse Entebbe

Today you will arrive at your own schedule and Roots Tours and Travel team will be ready to welcome you at the airport and bring you to the hotel where you can take some rest, enjoy a walk and get ready for your unique experience in the next few weeks!

Day 02: The Kampala Experience

Accommodation: Airport Guesthouse Entebbe, Meals included: Breakfast, Lunch





After a relaxed morning recovering from your travel, we will pick you up to head towards Kampala to visit several sites.

Buganda is the largest of the traditional kingdoms in present-day East Africa and is located in the central region of Uganda which includes Kampala Capital City. The Buganda and its Baganda people, who cover the largest population in Uganda, has a long and extensive history that you will learn about during the visit.

Lubiri, or **Mengo Palace**, a magnificent, historical piece of architectural art that peers out through the normally blue skies on top of Mengo hill – Mengo is the capital of Buganda. Customary every new king has a right to choose a hill on which to build his palace and rename it. However, the reigning King of Buganda, known as the Kabaka, chooses not to live here much because of the 1966 Battle of Mengo Hill in which many people lost their lives and there was an attack on his father.

The **Gaddafi Mosqu**e sits on 12 acres of land. Its interior and exterior can accommodate up to 35,000 worshipers. It is one of the five biggest mosques in Africa. Old Kampala, where the mosque is located, is where the city started. In the 1890s, Frederick Lugard, the chairperson of the Imperial British East Africa Company, built a fort on top of the hill. Mohammed Kiwanuka, a tour guide, said the fort was near the current minaret until it was removed in 2003 to another place on the same hill to accommodate the construction of the mosque. The mosque was given to Muslims of Uganda as a gift from the Libyan government, then under the leadership of the late Col. Muammar Gaddafi.

Day 03: Ziwa Rhino Sanctuary

Accommodation: Fort Murchison, Meals included: Breakfast, Lunch

In the morning we'll leave to the Ziwa Rhino Sanctuary where you will enjoy a one-to-two-hour rhino trekking experience.

Ziwa Rhina Sanctuary was established in 2005, as Rhinos were extinct in Uganda due to poaching and lawless measures, the idea was formed of reintroducing Rhinos back into the country for the preservation of southern white rhinos and continuation of conservation. The sanctuary now has over 33 rhinos and is getting ready to move some of them to the different national parks.





We'll enjoy lunch before we start moving to our final destination a lodge just outside of Murchison Falls National Park. Murchison Falls National Park (3,840km²) is where the Nile squeezes through an 8m wide gorge and plunges with a thunderous roar into the "Devil's Cauldron", creating a trademark rainbow. An unbelievable view if you do the hike to the top and bottom of the falls, and it can be visited up-close and personal with a boat cruise. The park offers great game drives including night drives, nature walks and community visits. However you'll have to wait to Day 4 before you can enjoy the actual views.

When we arrive at the Fort Murchison lodge you'll have time to relax, enjoy the swimming pool (see picture) and if you are lucky you can even see some of the wildlife around the lodge – they have elephants visiting the lodge at times! We will enjoy dinner at the lodge. This location also has a budget option if you prefer.

Day 04: Game Day @ Murchison Falls NP

Accommodation: Fort Murchison, Meals included: Breakfast

Today is going to be such an experience! After early breakfast we head into the Murchison Falls National Park. Even the drive into the park already exposes you to the beautiful nature and wildlife of the park. We will do a 2-3 hours morning game drive, where you have the chance to see four of "the big five", the lion, leopard, elephants and buffaloes are easy to spot throughout the park and as Roots Tours and Travel makes use of local UWA Rangers we will increase the chances to see both the bigger and the smaller gems of the park. We will return to the lodge for a lunch break and some swimming & relaxing.





In the afternoon we return to the park where we will go for a spectacular waterfall cruise! The Paraa – Murchison Falls tour takes about 3 hours. This is the park's most popular attraction! The mighty Nile, the longest river in the world, flows through the heart of the park for 120km, on its 6500km journey from Lake Victoria to Egypt and the Mediterranean Sea. The park's centrepiece is the explosive, 40m high

Murchison Falls where the Nile is forced through an 8-meter gap in the rift valley escarpment. The falls separate two very different rivers. Upstream, the river races down a turbulent 80km channel punctuated with rapids. Downstream, the Nile flows quietly towards Lake Albert through a large papyrus delta.

It is this peaceful 40km stretch of river which provides the park's prime wildlife spectacle and which the boat will explore! The service on the boat will give you the opportunity to enjoy a refreshing drink while exploring nature.

After the cruise we will visit the top of the falls and its amazing view (see picture) and return to the lodge.

Day 05: On the Road Again....

Accommodation: Kibale Forest Camp, Meals included: Breakfast, Lunch

Today we have a bit of a drive ahead of us, however lucky for us the drive brings us through Murchison Falls National Park again! After an early breakfast, we drive Southway's in the direction of Hoima and Fort Portal where we will stop for lunch after which we continue to Kibale Forest Camp.



Our accommodation is a special one this time! We are going glamping, or luxury camping, when we arrive at Kibale Forest Camp there will be safari tents waiting for us with comfortable twin/double beds and other furniture to ensure a pleasant camping experience. At the camp you can capture the thrill of a howling black and white colobus and listen to the wood owl calling its partner from the comfort of your tent! Each tent has its own balcony or veranda from which you can also observe all this wildlife and you can get absorbed by forest smells and sounds, spot primates swinging through the trees and observe rare birds and beautiful butterflies fluttering around. Don't worry, each tent is self-contained and has a high end toilet, shower and washbasin so it is really luxury camping! However budget options are available with shared sanitation (see pricing).

Kibale Forest National Park (321km²) is most popular for its population of chimpanzees and is considered the best place to track wild chimpanzees on earth according to the UWA. The chance of seeing them has risen to over 95%! Two tracks are offered daily and can last anywhere from 2 to 5 hours depending on where the animals are on that particular day. A maximum of 6 tourists per group is permitted to spend a full hour with a community of chimpanzees. The park furthermore hosts the threatened red colobus monkey, the rare L'Hoesti monkey and 375 species of birds including one of Uganda's most soughtafter birds, the Green-breasted pitta.

For all nights during this trip mentioning tents, a low-budget option is available with shared sanitation instead of private sanitation.

Day 06: Quality Time With the Chimpanzees

Accommodation: Kibale Forest Camp, Meals included: Breakfast

Despite encompassing primarily moist evergreen forest, it contains a diverse array of landscapes. Kibale is one of the last remaining expanses to contain both lowland and montane forests. In eastern Africa, it sustains the last significant expanse of pre-montane forest. It also has one of the highest diversity and concentration of primates in Africa. There are 13 species of primates in Kibale National Park. The park protects several well-studied habituated communities of common chimpanzee, as well as several species of Central African monkey. bird life is also prolific. The park boasts 325 species of birds, including the olive long-tailed cuckoo, western tinkerbird, two species of pittas (African and green-breasted) and the grey parrot. The ground thrush is endemic to Kibale National Park.

Optional tours today:

- For those of you with special interest in the Chimpanzee we can offer you a once in a lifetime experience to do the "Chimpanzee Habituation Full Day Experience" which means you will join the habituation research team as they carry out their daily assignment of making a community of chimpanzees accustomed to human visits. This is a great experience for researchers as well as photographers who would love to spend a bit more time with the chimps. This activity is for early risers as you need to be at the park headquarters at 6.30 am to be briefed and head out. You won't be back on time to participate in the afternoon wetlands walk. Additional costs: 50 USD
- For those in need of a day off, or on a budget, you could opt-out of the chimpanzee trekking and we can give you a 200 USD discount. This needs to be indicated at time of booking as the permits needs to be arranged weeks in advance.

After the enjoying your time with the chimpanzees, we will return to the accommodation for lunch. After lunch there is the option to visit the Bigodi Wetland Sanctuary, there are no extra costs involved for this optional tour (although a small tip to the community would be appreciated). We do like to encourage our tourist to participate in this wetlands and community walk and event, not only because the walk is beautiful and a chance to explore the Ugandan nature by foot, but also as all fees and contributions to the Bigodi Swamp & Community Tours Association (BISCOTA) will be invested in the local community. Their main objectives are conservation of natural cultural resources, increased households income and standards of living, less soil water contamination, improved conservation awareness in the community, developed community projects like schools and health centres.

Day 07: Sunset Game Drive @ Queen Elizabeth National Park

Accommodation: The Bush Lodge, Meals included: Breakfast

Today is an easy day, after breakfast we will drive to Queen Elizabeth National Park - a medley of wonders! Queen Elizabeth National Park (1,978km²) is one of Uganda's most popular tourist destinations. The park's diverse ecosystems, which include sprawling savanna, shady, humid forests, sparkling lakes, and fertile wetlands, make it the ideal habitat for a classic big game, ten primate species and over 600 species of birds.

We will check in the lodge before lunch so there will be plenty of time to relax, eat lunch if your hungry and explore the site. This lodge has the low impact safari concept, so they have chosen for a large dining tent as a restaurant, from the restaurant you can overlook the Kazinga Channel and you'll have the Rwenzori Mountain range as a backdrop while enjoying our excellent food – a real unique experience. In the evenings, if weather allows, the tables are taken outside for a starlit dinner setting with paraffin lights and a campfire.





Late afternoon we will leave for a 2-hour sunset game drive, during which you not only have the opportunity to enjoy the beautiful scenery, animals and birds in the national park, but there is also time to enjoy a beautiful sunset over the park and river.

This location also has a budget option if you prefer.

Day 08: Let's Spot Some Game @ Queen Elizabeth National Park

Accommodation: The Bush Lodge, Meals included: Breakfast

After and early morning cup of coffee, you will drive back to Kasenyi plains for a game drive. It's this time of the morning that the big cats are usually out to hunt for their prey. There will be high chances of spotting lions or leopards on a hunt or feasting on their kill. We can almost guarantee that you will see buffaloes, hippos, several species of antelopes and so much more.





We work closely together with the Uganda Wildlife Authority (UWA) rangers, either by having them with us or through constant communication with our trusted experts to point us in the direction of, for example, the lions or leopards. The UWA rangers keep constant track of the animals that are a bit harder to spot, to optimize the tourists experience while visiting Queen Elizabeth. We will return to the lodge for lunch and some relaxing.

Then it is time to leave for another boat cruise! This time the boat trip will take place on the Kazinga Chanel in-between Lake George and Lake Albert is a unique experience, while you enjoy a nice cold soda or beer on your private or shared boat. Its highly likely that you will see Nile crocodiles, hippos, elephants, buffalo, storks, pelicans, bee-eaters, weaverbirds, various antelope species, and even possibly, a Nile monitor lizard.

Day 09: Ishasha Home to the Tree Climbing Lions

Accommodation: Enjojo lodge, Meals included: Breakfast

Today we have a drive of about 200km ahead of us, but we are lucky – this drive brings us from North to South Queen Elizabeth NP through the wonderful glittering Savannah vegetation.





The drive also allows us to visit the Ishasha sector of QENP, which is well known for the tree climbing lions. There are few places where you can see the tree climbing lions, and in East Africa it is either Ishasha or Lake Manyara (Tanzania). A unique opportunity, but of course siting them is not guaranteed unfortunately, but we – with help from the UWA rangers – will do our utmost best to spot them for you! Research has shown that the lions climb the trees to run away from the hot ground during the dry season, but apparently it is also their own personal way to relax from a day of hunting! The candelabra trees act as a spying site for the lions, to spot their food like kobs or other antelopes.

We will lunch on the way, and will move towards the home of Uganda's pride, the mountain gorilla at Bwindi National Park.

Day 10: Finally, Gorilla Time!

Accommodation: Gorilla Valley Lodge, Meals included: Breakfast, Lunch (packed)

Bwindi Impenetrable Forest National Park (321km²) is an UNESCO World Heritage Sites. This "impenetrable forest" protects an estimated 450+ mountain gorillas – roughly half of the world's population, including several habituated groups, which are the ones that can be visited. This park is biologically diverse and provides shelter to a further 120 mammals, including several primate species such as baboons and chimpanzees, as well as elephants and antelopes. There are around 350 species of birds and over 200 butterfly species! Bwindi is the only park in east and central Africa where chimpanzees and mountain gorillas co-exist in the same environment.

Gorilla treks can take between 1 to 8 hours through the beautiful flora and fauna of the park, depending on where the gorillas are that day. We will have to be ready for a briefing by the rangers at 8 AM. When the gorillas are reached you will spend a full hour with these beautiful animals! Visiting the gorilla's is such a unique experience that there will actually be a certificate waiting for you at the headquarters in recognition of your effort in contributing to the conservation of these endangered mountain gorillas.

Optional tours today:

• For the real gorilla lovers, there is an option! Consider the "Gorilla Habituation Experience" Unlike gorilla trekking, the habituation experience follows one of the families that are in the process of being accustomed to tourist visits. Habituation is important in ensuring that the families are made relatively used to tourist visits both for their safety as well as to reduce their shyness. A maximum

- of 4 tourists will spend upto 4 hours with the family of gorillas as the team of UWA rangers and researchers perform their daily tasks of grooming the family. Additional costs: 800 USD
- For those in need of a day off, or on a budget, you could opt-out of the chimpanzee trekking and we can give you a 700 USD discount. This needs to be indicated at time of booking as the permits needs to be arranged weeks in advance.

Please note there is "Gorilla Guarantee" if, for whatever reason, no gorillas are spotted on the day of your visit, UWA will allow a second visit on the next day free of charge.

Day 11: Time For a Cultural Exchange

Accommodation: Travellers Rest Hotel, Meals included: Breakfast

Today is another easy day, after a lazy morning we'll leave for 2-3 hour drive to our hotel for the night. This hotel is situated just outside of Kisoro and has an amazing view onto the Virunga volcanoes which will be in your memory forever.

In the afternoon, after you have enjoyed your lunch or some personal time, we will go for a cultural walk with a local guide through the gardens and villages of the Bufumbira and Bachiga tribes. It is interesting to see how the people live and work here, and they might be offering you some local delicacies. Make sure you don't miss the local beer that is brewed from banana's in this region!

If you prefer some time on your own there are options available for this day:

- An easy 30min (1km) walk from our hotel is the Ntebeko Gate through which we enter the Magahinga National Park. Just next to this gate is a small platform offering a magnificent view of the park and the surrounding area. You will see a gorgeous view of the three volcanoes on the south side and miles of small gardens, Lake Mutanda and the hills of Bwindi Impenetrable Forest on the Northern side. We can even see the Western Rift Valley in DR Congo when looking in the western direction.
- If you let us know on time (we need to know before we leave the Gorilla Valley Lodge that morning) you can do a late afternoon one-hour birding walk with a guide on the edge of the park. The guides are very happy to take you and see for example the ibis, whydah, speckled moosebird, fire finch, stonechat, grey capped warbler, waxbills and yellow-vented bulbul (a small additional payment directly to the guide is appreciated).

Day 12: Fly like an Eagle!

Accommodation: Mburo Eagles Nest, Meals included: Breakfast, Lunch

Our journey continues to Lake Mburo National Park, but for we reach there (it's a 5-6 hour drive) we will eat lunch at Igongo Cultural Center just outside the City of Mbarara.





Before, after or during lunch you can chose to visit the Cultural Village, the Museum (Eriijukiro) or the craft shop and learn more about the Ankole Tribe of Uganda. We can also visit the Eclipse Monument situated atop the hill directly across the center, you can choose to walk up there are we can drive you there. The hill ensures you will have an amazing view of the surrounding areas!

After this stop it is only 15min to our destination where we will check in and take in another amazing view. There is a reason this lodge is called "eagles nest" on top of a hill overlooking Lake Mburo National Park.

For those who have energy left, we will we go for a sunset safari drive, you'll see very different nature and landscapes in this park. Lake Mburo National Park (370km²) is a small yet pleasant park and the only park in Western Uganda with impalas, elands, buffalos, warthog, bushpig, hippopotami and zebras. Together with 13 other lakes in the area, Lake Mburo forms part of a 50km-long wetland system linked by a swamp. 20% of the park's surface are wetland habitats, as five of the 13 lakes are located within the park.

For the bird enthusiast among us, you can scope out plenty of species on foot, if this has your preference we can organise a ranger for you to do a sunset birding walk (USD20 additional).

What is special in Lake Mburo is that 20% of the park's entrance fee is used to fund local community projects such as building clinics and schools.

Day 13: From South to North...

Accommodation: Airport Guesthouse Entebbe, Meals included: Breakfast, Lunch

We leave Eagles Nest early morning and have our last game drive of this holiday through Lake Mburo National Park after which we will exit the park on the Northern side and continue our trip back to Entebbe. But the fun is not over yet!

How often do you have the chance to stand with one leg in the northern hemisphere and one leg in the southern hemisphere? This is your day! We will stop for lunch at the Uganda equator where there will be plenty of time to take pictures and experience this "imaginary line".

For those interested in more souvenir shopping we can make a stop on the way to our hotel at the Entebbe Craft Market or we can continue to check in directly. If time allows there are many options for you to engage in (as per the next page) or we can organise a night of diner and drinks in Kampala.



Departure Day / Optional Activities

Today is your day, depending on your flight time you can have a relaxing morning at the lodge, take a walk around Entebbe or we are happy to organise optional day activities for you!

Roots Tours and Travel could offer optional activities in either Entebbe or Kampala:

- Half day canoe tour & birding in Mabamba Swamp with the opportunity to spot the unique and rare shoebill (return before lunch)
- Visit to Owino Market, sprawling around Nakivubo Stadium, Owino has everything from traditional medicines to televisions. Depending on your interests it is possible to spend hours here, not least because it's so hard to find your way out!
- Boda-Boda City Tours including eating traditional food
- A half day of local cooking classes
- A visit to Uganda Wildlife Education Center and/or the Botanical Gardens and/or the Reptile Village
- Lake Victoria harbours different fresh-water fish like tilapia but also monster Nile perch. Fishing trips with some specialised operators can be arranged.
- The Bahá'í House of Worship or Bahá'í temple is a place of worship of the Bahá'í Faith. There are only 13 such temples in the world and there is only one in the African continent. The temple in Kampala is situated on top of a hill, also allowing a beautiful view of the city!
- Tell us your interest and we can find you an activity!

Roots will pick you at the prior agreed time to bring you to the airport and say goodbye. We are guaranteeing you that you will leave Uganda with renewed energy, unforgettable memories, new friends and so many stories to tell!

Thank you for choosing Roots Tours and Travel!

Planning

The program as presented in this brochure is offered five times in 2023-2024, at the following dates. Please note a per the optional activities as mentioned at the departure date, if you want to add more days at the end of your trip to stretch for example your stay until Saturday or Sunday, Roots can support with additional activities and hotel nights based on your wishes.

Tour Name and Duration	Arrival Date (Day 1) (Always Saturday)	Departure date
Uganda Dream Destination (13 Days)	3 June 2023	Friday 16 June 2023
Uganda Dream Destination (13 Days)	29 July 2023	Friday 11 August 2023
Uganda Dream Destination (13 Days)	30 September 2023	Friday 13 October 2023
Uganda Dream Destination (13 Days)	23 December 2023	Friday 5 January 2024
Uganda Dream Destination (13 Days)	2 March 2024	Friday 13 March 2024

Prices:

2,600 USD - Costs per person excluding Gorilla (700USD) and Chimpanzee Permits (200USD)

3,500 USD - Costs per person excluding Gorilla (700USD) and Chimpanzee Permits (200USD)

390 USD – **Single supplement** in case a single traveller prefers a single room (not sharing)

If you choose the budget option (non-self-contained tents at selected lodges) we can lower the price if the trip with 170 USD.

Therefore for example, a single traveller who prefers a private room, including all permits would pay 3,500 + 390 - 170 USD is 3,720 USD.

Other group tours Roots Tours and Travel offers this season are:

Tour Name and Duration	Arrival Date (Day 1) (Always Saturday)	Departure date
Karibu Uganda (16 Days)	1 July 2023	Monday 17 July 2023
Uganda Cross Country (19 Days)	15 July 2023	Thursday 3 August 2023
Karibu Uganda (16 Days)	12 August 2023	Monday 28 August
Uganda Cross Country (19 Days)	2 September 2023	Thursday 21 Sept 2023
Karibu Uganda (16 Days)	28 October 2023	Monday 13 November
Uganda Cross Country (19 Days)	2 December 2023	Thursday 21 Dec 2023
Karibu Uganda (16 Days)	13 January 2024	Monday 29 January 2024
Uganda Cross Country (19 Days)	3 February 2024	Thursday 22 February 2024

Why Roots Tours and Travel?

Don't believe us, believe our clients, all the happy tourists and corporate users that we have serviced since 2017! Check out our TripAdvisor for example: https://www.tripadvisor.com/Profile/TourWithRoots

From the feedback we have received we are proud to say that we differentiate ourselves from other agencies due to our personal approach, and the time and effort we take to get to know our clients and ensure they have the best holiday possible!

For example upon your arrival we will provide you with an additional list of optional activities and fun local experiences (from unique dinner opportunities, exclusive birding opportunities, to a night out in a local bar and more).

We are a Ugandan company but with western standards when I comes to transparency, communication and timekeeping while offering local company prices! Roots Tours and Travel is not only a travel agency but also provides travel and logistical services to corporates in Uganda including various diplomatic missions. This also means we have a fleet of high quality cars, that are regularly services, have first aid kits, spare parts and so on. For some our corporate clients our cars and drivers go through official safety checks at regular time intervals. In summary our team can be trusted and will keep time!

We have been partnering with the Dutch company UG Motobike (https://ug-motobike.com/en/home-eng/) for several years now, supporting unique adventurous motorbike tours through Uganda. Are these preorganised group tours not your peace of cake? Check out the motorbike options for even more adventure!

Last, but not least, Roots Tours and Travel has all documents in place to operate as a tour agency in Uganda. Proof and certification can be shared upon request. Roots Tours and Travel is also a member of the various regulatory boards and associations including being a member of the

- Uganda Tourism Board (UTB)
- Association of Uganda Tour Operators (AUTO)
- Exclusive Sustainable Tour Operators Association (ESTOA)

We are looking forward to welcome you in the Pearl of Africa; Uganda!

Have we triggered your interest please reach out at info@tourwithroots.com

INCLUDED

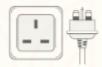
- Airport pick-up and drop-off
- Car (4WD) and fuel
- English speaking driver/guide
- Bed and breakfast, lunch where indicated.
- Drinking water
- Park entrance fees and ranger fees
- Game drives as indicated in the program
- Gorilla trekking (worth 700 USD/person)
- Chimp trekking (worth 200 USD/person)
- Boat cruises
- Cultural / community visits
- Guides and rangers in the national parks
- Small first aid kit

EXCLUDED

- Personal Medical and Travel Insurance
- Flight ticket to/from Uganda
- Visa (see below)
- Lunch (where not indicated)
- Diner & personal snacks
- Drinks (except drinking water)
- Porters for trekking
- Personal expenses, souvenirs
- Tips and gratuities
- Optional activities

DON'T FORGET TO PACK!

- ✓ Vaccinations especially yellow fever
- ✓ Your visa, it needs to be applied for at least two weeks prior to the travel (50USD): https://visas.immigration.go.ug/
- ✓ Insect repellent and long sleeves for the evenings
- ✓ Sunblock or suncream
- ✓ Hand sanitizer or wet wipes nooo not for COVID19 reasons but it can get quite dusty on game drives!
- ✓ Electricity adapter, Uganda uses type G outlets:



- ✓ Camera
- ✓ Binoculars
- ✓ ATMs are available in Entebbe, Kampala, Hoima, Fort Portal. Many of the lodges accept USD. You can also easily change USD/EUR at the airport or in Kampala during the city tour.

GOOD TO KNOW!

- ✓ Accommodation is budgeted based on a shared twin/double room.
- ✓ Gorilla trekking minimum age is 15yrs
- ✓ You can opt out of the gorilla or chimpanzee trekking. We would not charge you for the tickets (G:700USD / C:200USD). This does need to be indicated at time of booking, as permits need to be booked weeks in advance.
- ✓ The COVID=19 regulations keep on changing, we will give you updated information a week prior to your trip.
- ✓ Mosquito nets will be available at all locations were deemed necessary.
- ✓ Only brand-new looking USD notes are accepted in Uganda, and the notes need to be printed after 2003.
- ✓ A lot of the lodges are solar powered as the grid electricity doesn't reach everywhere in Uganda. This also means no sun, no hot water....
- ✓ A recommended animal guidebook is the "Wildlife of East Africa" from Dave Richards (Amazon) (no commercial link)

Payment conditions

- To secure the booking we request a 70% deposit of the total value, this includes the gorilla permits (US\$ 700 per permit) and the chimpanzee permits (US\$ 200) for each person in the group. Please note that the gorilla permits, and chimpanzee permits are non-refundable.
- The full amount, the other 30%, owed by the client to Roots Tours and Travel shall be payable not less than four weeks prior to the date of departure of the agreed upon tour. If the full amount is not paid in due time, the company reserves the right to treat the booking as cancelled. The company will not be held responsible for price changes or over-bookings in the time between booking and receiving the deposit. Bookings made within six weeks of the departure date must be paid in full immediately. Payments can be made by bank transfer to the company bank account in Uganda.
- Payments have to be done in USD. All bank costs (transfer costs) are to be paid by the client(s). Payments with credit or debit card are not yet possible.

Cancellation Policy

It is not economical for Roots Tours and Travel if there is only one booking for a group. At least 3 months before the travel Roots Tours and Travel will reach out if there are not yet more participants and together, we will find a solution.

When the client wants to cancel the booking, this needs to be done in writing, from the email address that confirmed the booking. The cancellation fee is calculated according to the date on which Roots Tours and Travel receives the written cancellation notice:

- If cancellation happens 90 days before the departure date, Roots Tours and travel will refund the client 90% of the advance payment (70% of the total costs of the booking) the Gorilla & Chimpanzee tickets can still be cancelled.
- Any cancellation between 30 and 90 days means we will charge 10% of the advance payment plus the full costs of the gorilla permits, chimpanzee permits.
- Any cancellation 15 30 days before the departure date (which is also the date for the second payment) we will refund your second payment (30% of the total amount).
- For any cancellation 15 days or less before the departure date, Roots Tours and Travel will remain with the full amount.
- Cancellation before the deposit has been made will not incur any fees.

Gorilla and Chimpanzee permits are scarce, as there are a limited number of people that can visit on a day. The only way to secure the tickets is through payment at the UWA office, we cannot reserve the tickets without payment. Once the tickets are paid, they are non-refundable for Roots Tours and Travel (or any other tour agency in Uganda) hence the strict guidelines around cancellation. We hope you understand.

We strongly encourage the client(s) to have a travel, cancellation, medical and repatriation insurance, it is the client's responsibility to arrange such insurance to minimize the client(s) financial risk.